

# DONNA WILSON

## Returns / Exchanges

We hope you're happy with your order, however if you'd like to return or exchange any items you can do so within 28 days of receipt. You can find our full return / exchange policy on our website:

<https://www.donnawilson.com/returns-exchanges>

If you'd like to exchange an item, please email [shop@donnawilson.com](mailto:shop@donnawilson.com) before sending anything back to us. Please include your name, order number and details of the item(s) you'd like to return, as well as the item(s) you'd like to receive in exchange.

To return an item, please complete the form below and be sure to send back with any returned items.

We offer free UK returns – please visit [www.royalmail.com/track-my-return/create/2041](http://www.royalmail.com/track-my-return/create/2041) to create a returns label.

We're sorry but we're not able to offer free international returns. We recommend sending any returned items using a tracked service and retaining proof of postage until we notify you that your parcel has been received.

All returns should be sent to: Donna Wilson Ltd, 17 Pundersons Gardens, Unit 8A, London E2 9QG, UK

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## Return Form

Please complete this form and return with your item(s).

Name \_\_\_\_\_ Order # \_\_\_\_\_

Email \_\_\_\_\_

	Item	Quantity	Return Code
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____

Returns codes (choose the reason that best explains your return)

- |                    |                    |                                |
|--------------------|--------------------|--------------------------------|
| 1. Faulty item     | 2. Wrong item      | 3. Delay in delivery           |
| 4. Not as expected | 5. Changed my mind | 6. Other – please give details |